DANIEL NGUYEN

Technical Product Management and Software Engineering

Washington, D.C. | dtn3423@gmail.com | (248) 659-2754
danieltnguyen.com | linkedin.com/in/dtn3423 | github.com/ziggysauce

SUMMARY

Technical product leader and hands-on engineer with eight years at GoTab. Progressed from software developer through engineering management to Director of Technical Product Management. Own the roadmap and continue to write production code.

EXPERIENCE

GoTab Washington, D.C. | June 2018 - Present

Hospitality commerce platform for ordering, point of sale, kitchen operations, and payments.

Director, Technical Product Management **July 2026 - Present**

- Own the roadmap for QR ordering, POS, Kiosk, KDS, and Manager Dashboard, used by roughly 2,000 venues. Set priorities for 3 to 4 engineers and directly manage a team of 2.
- Ship production fixes, UI improvements, and small features. Eliminated more than 15 recurring sources of support requests in two months by fixing underlying product and engineering issues.
- Direct the gift card rebuild across issuance, purchase, claiming, and redemption in QR ordering and POS.
- Lead ADA and WCAG remediation for guest ordering based on prospective enterprise client requirements.
- Define UI and UX standards for guest, staff, and manager products through design and code review.
- Scoped seven platform requirements for an enterprise launch.

Engineering Manager **June 2021 - July 2026**

- Led development of Menus, the shared menu-management system for QR ordering, POS, Kiosk, and Manager Dashboard. A deciding factor for prospective clients at launch, it remains core infrastructure.
- Built and scaled merchant onboarding. The assisted flow activates about 50 venues a month at a 65-75% application-to-activation rate; roughly 97% of those locations remain live.
- Extended onboarding into self-serve signup with automated identity and fraud screening, removing manual setup by Customer Success.
- Grew and managed a team of junior and mid-level engineers; led code reviews, technical hiring, and onboarding.
- Ran POS, KDS, TDS, and Kiosk releases, handling branching, versioning, cutover, and release conflicts.

Software Developer **June 2018 - June 2021**

- Wrote the first production version of GoTab's Kitchen Display System. Much of the original system remains in production.
- Shipped full-stack features for ordering and display systems in JavaScript, Node.js, MarkoJS, and PostgreSQL.

SKILLS

Product Product strategy, roadmapping, PRDs and technical specs, prioritization, technical scoping and estimation, UI/UX and design review, accessibility (ADA / WCAG), release management

Engineering JavaScript, TypeScript, Node.js, SQL, PostgreSQL, MarkoJS, React, REST APIs, schema design

EDUCATION

Rutgers University | M.S., Biomedical Science 2016

University of Michigan | B.S., Evolutionary Anthropology 2015